

Child and Family Services Reviews Update

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Enhancements to the Online Monitoring System

The Child and Family Services Reviews (CFSR) Online Monitoring System (OMS) has been enhanced to allow states using the OMS for continuous quality improvement (CQI) case reviews to identify specific cases for Program Improvement Plan (PIP) monitoring. OMS users authorized as State Administrators can now designate a case as “PIP Monitored” and may provide other State Site Leaders with this ability. Cases designated as PIP-monitored will be displayed when OMS users select the “Show PIP Monitored Cases Only” filter on the Onsite Review Instrument and Instructions (OSRI) dashboard page, or when they use the “PIP Monitored” filter within the OSRI reports.

Another recent enhancement provides users with the ability to select more than one stakeholder type when creating Stakeholder Interview Guide (SIG) templates. This ability allows users to record information from multiple stakeholder types within the same interview.

Preparing for Upcoming CFSRs

JBS will be supporting seven State Team Trainings this year between May and August to help states prepare for their CFSRs occurring in FY 2016. The CFSR State Team Trainings provide participating state staff with the information and skills needed to participate as state reviewers in Round 3 of the CFSRs. States have the option of choosing either a 1.5- or 2-day training, which includes overviews of the CFSRs, the OSRI, and the OMS. Trainees will also practice rating items and navigating the OMS by reviewing a mock case.

2016 State Team Training Schedule

- Indiana May 16-17
- New York June 1-2
- DC June 15-16
- Wyoming June 28-29
- Kentucky July 12-13
- Minnesota TBD
- North Dakota August 30-31

FAQs on the CFSR Information Portal

The Frequently Asked Questions (FAQ) section of the CFSR Information Portal is a valuable resource for Reviewers using the OSRI. It answers commonly asked questions of general concern regarding application of the OSRI. State reviewers who do not find answers to their general questions in the instructions or already answered in the FAQs can submit their general questions via the portal. When reviewers have case-specific questions, however, they should be

directed through state leaders to the CB Regional Offices as these are not answered via the portal. The site is continually updated as questions are received and answered.

Currently, the FAQ section includes 16 “General Questions” and answers. In addition, 17 new questions and responses have been added in three new sections regarding Well-Being Outcome 1

Now in Spanish: Onsite Review Instrument and Instructions

A Spanish version of the OSRI is now available in PDF on the CFSR Round 3 Resources page of the portal.

Other documents available on the portal in Spanish include:

- Case-Related Interview Guides and Instructions
- OSRI Quality Assurance Guide
- Reviewer Brief—Understanding the Federal Expectations for Rating Cases
- Statewide Assessment Instrument
- Guidance on Potential Data and Information That Can Be Used To Assess Systemic Factor Functioning
- CFSR General Fact Sheet
- CFSR Fact Sheet for Foster and Adoptive Parents
- CFSR Fact Sheet for Parents and Caregivers
- CFSR Fact Sheet for Youth